

## **ACCESSIBILITY FEEDBACK FORM**

Our goal at McTague Law Firm LLP is to meet service delivery expectations while serving persons with disabilities. Comments on McTague Law Firm's services regarding how well those expectations are being met are welcome and appreciated.

We have several ways individuals are able to contact us and we encourage individuals to utilize the method that best suits their needs. Privacy will be respected and all feedback will be reviewed for possible action that can be taken to improve McTague Law Firm services.

Any concerns or comments about our Customer Service Accessibility Policy and/or the delivery of accessible goods and services may be made in writing, telephone, fax or email addressed to:

**David Amyot**

McTague Law Firm LLP

455 Pelissier Street

Windsor, ON N9A 6Z9

Phone: 519-255-4315

E-mail: [damyot@mctague.law](mailto:damyot@mctague.law)

Complaints received will be reviewed and assessed. Where possible, the issues set out in the complaint will be addressed. The complainant will be notified in writing confirming receipt of the complaint and also of any ensuing decisions and/or determinations with respect to the complaint.

You are welcome to use the following form to communicate any Accessibility related inquires.

**ACCESSIBILITY FEEDBACK FORM**

I am writing with regard to:

General questions or comments

Questions about the website

Questions about policies and documents

Providing specific feedback

Requesting Customer Service Standard documents in alternate format

Please type/write your comments or questions below:

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If you require a reply please provide the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Privacy: Personal information in connection with this form is collected for the purpose of responding to your inquiry. If you have any questions about the collection, use and disclosure of personal information by McTague Law Firm LLP, you are welcome to visit our website at <https://www.mctaguelaw.com/service-terms-and-policies> or contact our Privacy Officer, **Garth Kidd** at:

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Windsor, ON N9A 6Z9  
Phone: 519-255-4354  
E-mail: [gkidd@mctague.law](mailto:gkidd@mctague.law)